Queensland Volunteering Plan 2026–2036



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DELIVERING FOR QUEENSLAND

Queensland Government

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Message from the Minister



Queensland's greatest strength has always been its people. In every corner of our state, volunteers help build stronger, safer and more connected communities. They give their time, skills and passion to support the people and causes they care about.

I want to thank the almost one million Queenslanders who volunteer across our state. Whether it's responding to emergencies, coaching a local sporting team, supporting vulnerable Queenslanders, caring for the environment, or working behind the scenes to keep community organisations running – they are making an extraordinary difference every day.

Each time someone volunteers, they embody the enduring spirit of Queenslanders helping Queenslanders. Because volunteering is more than an act of service. It strengthens communities, enriches lives and creates opportunities. Through volunteering, people develop skills, build confidence, form lasting friendships and deepen their connection to community. It can open pathways to education and employment, and enhances Queensland's social wellbeing, resilience and economy.

Yet, the volunteering landscape is changing.

Queenslanders are balancing increasingly complex work, family and caring responsibilities, alongside ongoing cost-of-living pressures. Volunteer-involving organisations are also facing growing demands and challenges in attracting, supporting and retaining volunteers. If volunteering is to remain strong and sustainable, the sector must adapt to these changing expectations and realities.

Despite these challenges, I am excited about the future of volunteering. Because the Crisafulli Government's *Queensland Volunteering Plan 2026–2036* is the first truly long-term plan for volunteering in Queensland.

We promised and delivered the Parliamentary Inquiry into Volunteering in Queensland, the findings of which demonstrated a need for a long-term vision for volunteering.

Shaped by extensive consultation with volunteers, organisations, communities and stakeholders, the Plan delivers a clear vision to embed volunteering as a valued and accessible part of Queensland life, with a focus on the areas where government can have the greatest impact.

Over the next decade, the Plan will focus the Queensland Government on three priorities.

First, we will look to strengthen the capability, leadership and sustainability of the volunteer sector, ensuring organisations are equipped to meet future challenges and grasp new opportunities.

Second, we will work to reduce barriers to participation and make volunteering more accessible, inclusive and flexible — enabling more Queenslanders to contribute in ways that work for them.

And third, we will recognise, celebrate and promote the value of volunteering, supporting volunteers and inspiring more Queenslanders to get involved.

A defining opportunity during the life of the Plan will be the Brisbane 2032 Olympic and Paralympic Games. This once-in-a-generation event has the potential to inspire a new generation of volunteers, strengthen community leadership, and create a lasting legacy of participation, connection and civic pride across Queensland.

The Plan leads up to, through and beyond the Games, because whilst the Games are a unique opportunity for the volunteer sector, the need for a strong volunteer sector extends far beyond them.

Because volunteering has been a hallmark of our Queensland identity for generations. The Crisafulli Government wants to see it continue to thrive, and the Plan will be key to doing so.

Through the Plan and continuing to engage closely with the volunteer sector, we can strengthen our communities, build resilience, and preserve the spirit of Queenslanders helping Queenslanders for generations to come.

Hon Ann Leahy MP
Minister for Local Government and Water
Minister for Fire, Disaster Recovery and Volunteers

Queensland Volunteering Plan 2026–2036 overview

Our vision

Queenslanders support each other and our communities to thrive. Across the state, volunteering is valued, rewarding and accessible, and everyone can easily get involved.

Focus area	How we get there	What success looks like
Build capability 	**Queensland Government role:** Strengthen the foundations for volunteering through partnerships, sector connections and innovation. **Opportunity for sector and partners:** Strengthen leadership, capability and collaboration to create quality volunteer experiences and meet changing community needs.	Our volunteer sector is strong, sustainable and responsive, helping more communities and volunteers to thrive. Volunteer-involving organisations are adaptable and future-focused.
Remove barriers 	**Queensland Government role:** Make it easier for Queenslanders to volunteer and for volunteer-involving organisations to operate. **Opportunity for sector and partners:** Create flexible, accessible and inclusive volunteering opportunities.	Volunteer-involving organisations operate in an environment that supports participation, innovation and community impact. Queenslanders can contribute to their communities through volunteering, regardless of their circumstances, location or stage of life.
Value volunteers 	**Queensland Government role:** Promote the value of volunteering, recognise volunteer contributions and encourage lifelong participation. **Opportunity for sector and partners:** Create welcoming and rewarding volunteer experiences.	Volunteering is recognised and valued as an essential part of community life in Queensland. Queenslanders feel connected and inspired to volunteer for life.

Shared responsibility

All levels of government, volunteers, volunteer-involving organisations, individuals, business, communities.

A stronger Queensland through volunteering

Volunteering is central to Queensland's identity and way of life. It benefits both communities and the people who take part. It brings people together, strengthens wellbeing, builds a sense of belonging and helps communities respond to challenges. Through volunteering, people develop skills, gain experience and form lasting relationships. These contributions help deliver services, support local economies and build resilient communities.

Across Queensland, volunteers give their time, skills and experience to support people, places and causes they care about. Volunteers contribute across health, education, environmental conservation, arts, justice, sport, community safety, and disaster and emergency response. At its heart, volunteering is Queenslanders helping Queenslanders.

In 2025 almost one million Queenslanders aged 15 years and over formally volunteered through an organisation[1]. Many more Queenslanders also volunteer informally by offering care and support outside an organisational setting. For many culturally and linguistically diverse communities, and across regional, rural and remote Queensland, helping family, neighbours and community is part of everyday life.

While Queenslanders continue to demonstrate a strong desire to contribute to their communities, volunteering is changing. Rates of formal volunteering have declined over the past decade as Queenslanders balance increasingly complex work, family and caring responsibilities, alongside ongoing cost-of-living pressures. Volunteer-involving organisations are adapting to changing community expectations and realities that impact participation patterns and operating environments. These shifts highlight the importance of building a stronger, more inclusive and sustainable volunteer sector for the future.

1. Australian Bureau of Statistics' General Social Survey

Purpose of the plan

The Queensland Volunteering Plan 2026–2036 (the Volunteering Plan) provides a shared vision and long-term direction for volunteering in Queensland. Informed by extensive consultation with volunteers, volunteer-involving organisations, government agencies and other stakeholders, the Volunteering Plan focuses on the areas where the Queensland Government can make the greatest difference and provides a practical framework to guide action, collaboration and accountability over the next decade.

The Volunteering Plan defines the Queensland Government's role in enabling and supporting volunteering, while recognising that lasting change cannot be achieved by government alone. A stronger volunteer sector will depend on the collective efforts of volunteers, volunteer-involving organisations, businesses, communities and all levels of government, working together to advance the Volunteering Plan's vision.

Recognising that volunteering occurs in a changing environment, the Volunteering Plan is supported by ongoing engagement with the volunteer sector and partners who play an important role in enabling and supporting volunteering through the Ministerial Advisory Panel for Volunteering and whole-of-government coordination through the Queensland Government Volunteering Working Group.

Together, these mechanisms will steer delivery of the Volunteering Plan over the next decade by informing priorities, guiding coordinated action, monitoring progress and ensuring ongoing responsiveness to emerging opportunities, challenges and community needs.



Our vision

Queenslanders support each other and our communities to thrive. Across the state, volunteering is valued, rewarding and accessible, and everyone can easily get involved.

A shared commitment to volunteering

Realising the Volunteering Plan's vision will require a shared commitment from volunteers, volunteer-involving organisations, communities, businesses and all levels of government. Together, they play an important role in creating the conditions for volunteering to thrive across Queensland.

Volunteers contribute their time, skills and experience to strengthen communities and support the causes they care about.

Volunteer-involving organisations create meaningful opportunities for participation and provide the leadership, systems and support that enable volunteers to make a difference.

Communities and community groups foster a culture of volunteering by encouraging participation, recognising contributions and strengthening connections between people.

Businesses and employers support volunteering through workplace volunteering programs, community partnerships, investment and initiatives that encourage civic participation.

Australian, Queensland, and local governments help create the conditions for volunteering to thrive through policy settings, strategic investment, partnerships and coordinated action.



Safer Schoolies Volunteers Gold Coast

A changing volunteering landscape

The next decade presents a defining opportunity to shape Queensland's volunteering future.

Queensland is experiencing significant social, demographic and technological change. Population growth, changing patterns of work and participation, advances in technology, and increasing service demands are reshaping how people engage with and support their communities. As expectations and lifestyles evolve, volunteering must also adapt.

Volunteer-involving organisations are navigating these shifts while continuing to play a vital role in communities across Queensland. Many are exploring new ways to attract, support and retain volunteers; build capability, leadership and governance; and deliver more flexible and inclusive opportunities.

Recognising these opportunities and challenges, the Queensland Government committed to strengthening volunteering through its response to the 2025 Parliamentary Inquiry into Volunteering in Queensland, which received 571 submissions from across the state.

A key outcome was the establishment of the Ministerial Advisory Panel for Volunteering, which played a pivotal role in shaping the Volunteering Plan. Drawing on the expertise and experience of volunteer sector leaders, the panel developed the draft vision, focus areas and strategic priorities that underpin the Volunteering Plan. These were then tested and refined through further consultation, including an online survey, statewide roundtables and targeted stakeholder engagement.

The 2032 Olympic and Paralympic Games (2032 Games) present a once-in-a-lifetime opportunity to raise the profile of volunteering, inspire participation and create a lasting legacy across Queensland. The momentum generated by the 2032 Games can help strengthen volunteering, build volunteer leadership and management capability, engage new and younger volunteers, broaden participation across diverse communities, and encourage ongoing involvement beyond 2032.

By taking action now, Queensland can build a stronger, more inclusive and sustainable volunteer sector that is equipped to meet the needs of communities over the next decade and beyond. This plan provides a long-term framework to support adaptation, strengthen participation and position volunteering for the future.



Meals on Wheels volunteer food delivery

Challenges facing volunteering in Queensland

Extensive consultation with volunteers, volunteer-involving organisations, government agencies, businesses and communities across Queensland identified a range of challenges affecting volunteering now and into the future. While experiences vary across sectors, communities and regions, these challenges highlight the need to strengthen capability, remove barriers to participation and recognise the value of volunteers.

These insights informed the development of the Volunteering Plan's vision, focus areas and priorities.

Time constraints and changing participation patterns

People are balancing increasingly complex work, study, caring and personal commitments, driving demand for more flexible, accessible and meaningful volunteering opportunities.

An ageing volunteer base

As many long-term volunteers reduce their involvement, organisations face challenges attracting new generations while retaining knowledge, experience and organisational capability.

Governance and compliance requirements

Increasing governance, regulatory and administrative requirements can place pressure on volunteer-involving organisations and divert resources from volunteer engagement and service delivery.

Volunteer wellbeing and burnout

Supporting volunteer wellbeing is increasingly important to maintaining positive volunteer experiences and reducing burnout and attrition.

Funding and resource pressures

Rising operating costs and growing demand for services are placing pressure on the sustainability and resilience of volunteer-involving organisations.

Leadership and organisational capability

Attracting, developing and retaining volunteer leaders, board members and volunteer managers remains critical to sector sustainability.

Regional, rural and remote communities

Smaller volunteer pools, long travel distances and limited access to services can make recruiting, supporting and retaining volunteers more difficult.

While these challenges require attention, consultation also highlighted significant opportunities to strengthen volunteering and support its continued growth and contribution across Queensland.

Emerging opportunities for Queensland volunteers

Consultation identified a range of opportunities to strengthen volunteering over the 10-year life of the Volunteering Plan and support a more inclusive, sustainable and resilient volunteer sector.

Flexible and digital volunteering

Technology is creating new ways for people to contribute their time and skills. Flexible, virtual and micro-volunteering opportunities, as well as more adaptable approaches to volunteer role design, can broaden participation, including for people with disability and those balancing work, study or caring responsibilities. Building digital skills and improving access to technology can also strengthen organisations' ability to recruit, support and manage volunteers.

Skills-based and workplace volunteering

Many Queenslanders want to use their professional skills and expertise to support community causes. Skills-based and workplace volunteering can create new pathways for participation while helping volunteer-involving organisations access specialised expertise, strengthen capability and build community connections.

Corporate partnerships and sustainable funding

Stronger partnerships between businesses and volunteer-involving organisations can unlock financial and in-kind support, helping organisations diversify revenue, strengthen sustainability and build capability.

Broadening participation

Queensland's growing and diverse population creates opportunities to engage people from a wider range of backgrounds, cultures and life stages. More inclusive, accessible and culturally-safe opportunities can broaden participation, while stronger intergenerational involvement can support knowledge sharing and build a more resilient volunteer base.

Measuring and demonstrating impact

Improved data, research and evaluation can help demonstrate the value of volunteering, inform investment decisions and support continuous improvement across the sector.

Strengthening recognition and valuing volunteering

Increasing awareness of the social, economic, community and personal benefits of volunteering can attract new participants, strengthen community support and encourage investment from government, business and philanthropic partners.

Volunteering and social cohesion

As loneliness and social isolation affect growing numbers of Queenslanders, volunteering can provide connection, purpose and belonging, while strengthening wellbeing, social networks and community cohesion.

The 2032 Olympic and Paralympic Games

The 2032 Games present a unique opportunity to inspire participation, build capability and leadership, and create a lasting volunteering legacy across Queensland. The momentum generated by the 2032 Games can help attract new volunteers, strengthen volunteer management and encourage ongoing involvement beyond 2032.



Australian Red Cross Queensland emergency lead inspecting flash flooding damage

Focus area one:

Build capability

Strong, capable and sustainable volunteer-involving organisations are essential to a thriving volunteer sector. They connect people with opportunities to contribute, support communities and create positive volunteer experiences. As community needs, volunteer expectations and patterns of participation continue to evolve, organisations will need to adapt, innovate and build the capability required to support volunteering into the future.

Volunteering also extends beyond formal organisations. Across Queensland, people contribute to their communities through informal volunteering, local leadership and grassroots community action.

Strengthening connections across the broader volunteer sector presents an opportunity to share knowledge, build capability and support more Queenslanders to get involved in ways that work for them.

Why this matters

Building capability across the volunteer sector will strengthen leadership, governance, volunteer management, collaboration and innovation. These foundations support quality volunteer experiences and help ensure volunteers feel safe, supported and valued, creating a stronger, more sustainable and responsive sector that can adapt to change and meet the needs of Queensland communities.

What success looks like by 2036

- Our volunteer sector is strong, sustainable and responsive, helping more communities and volunteers to thrive.
- Volunteer-involving organisations are adaptable and future-focussed.

How we get there

- **Queensland Government role:** Strengthen the foundations for volunteering through partnerships, sector connections and innovation.
- **Opportunity for the sector and partners:** Strengthen leadership, capability and collaboration to create quality volunteer experiences and meet changing community needs.

Priorities

Strengthen leadership, governance and management

Strong leadership, effective governance, sustainable operating models and quality volunteer management are critical to organisational sustainability and positive volunteer experiences.

As community needs, volunteer expectations and participation patterns evolve, organisations will need to strengthen capability and adapt to change. This includes developing future leaders, supporting succession planning, strengthening financial sustainability, embedding good governance practices, and creating inclusive and rewarding volunteer experiences.

Organisations may also need to rethink traditional leadership, governance and management models to better accommodate people balancing work, study, caring responsibilities and cost-of-living pressures, including through shared leadership and more flexible ways to contribute.

Enhance volunteer networks, information sharing and collaboration

Volunteering is strengthened when organisations, communities, businesses and governments work together. Strong partnerships and networks can improve coordination, reduce administration, increase access to resources and expertise, and maximise the collective impact of volunteering across Queensland.

There is an opportunity to strengthen connections by bringing volunteer-involving organisations, community leaders, businesses and government agencies together to share knowledge, identify common challenges, foster innovation and learn from one another.



Volunteers gardening within a community garden

Drive innovation and resilience

Technology, changing demographics, evolving participation patterns and shifting community expectations are reshaping volunteering.

Building a sustainable and adaptable volunteer sector will require organisations to embrace innovation, explore new approaches to volunteer management and strengthen their capacity to respond to change. This includes leveraging technology, testing new participation models, developing partnerships, building skills and knowledge for the future, and adapting volunteering opportunities to reflect the diverse motivations, needs, expectations and circumstances of volunteers.

Government as model volunteer managers

Queensland Government services rely on volunteers to support emergency management, conservation, health, environment, arts and culture, and education outcomes.

As a major volunteer-involving organisation, the Queensland Government can lead by example through safe, inclusive and effective volunteer management practices. Cross-agency collaboration can support this by promoting shared knowledge, capability, and accountability across government.

Focus area two:

Remove barriers

Queenslanders are balancing increasing work, study, caring and personal commitments. To keep pace with changing participation patterns, now more than ever volunteering needs to be easier to discover, access and participate in.

Volunteer-involving organisations play an important role in creating flexible, accessible and inclusive opportunities that enable more people to get involved. At the same time, cost pressures and legal, regulatory and administrative requirements can create barriers for both volunteers and volunteer-involving organisations.

Why this matters

Reducing these barriers will make it easier for Queenslanders to participate in volunteering and enable volunteer-involving organisations to focus on engaging, supporting and retaining volunteers. This will help create more opportunities for participation and support a more accessible and inclusive volunteer sector.

What success looks like by 2036

- Volunteer-involving organisations operate in an environment that supports participation, innovation and community impact.
- Queenslanders can contribute to their communities through volunteering, regardless of their circumstances, location or stage of life.

How we get there

- **Queensland Government role:** Make it easier for Queenslanders to volunteer and for volunteer-involving organisations to operate.
- **Opportunity for sector and partners:** Create flexible, accessible and inclusive volunteering opportunities.

Priorities

Streamline pathways into volunteering

People are more likely to volunteer when opportunities are easy to find, understand and access, and when onboarding and training are relevant and proportionate to the responsibilities of the role.

Addressing these barriers can make it easier for people to get involved, have positive experiences and remain engaged over time.

Volunteer-involving organisations can strengthen participation by offering and promoting diverse volunteering opportunities and providing onboarding and training that supports participation without creating unnecessary barriers.

Reduce red tape

Volunteer-involving organisations need a clear, accessible and proportionate legal and regulatory operating environment to deliver services effectively.

There is an opportunity to reduce red tape, simplify regulatory and administrative requirements and to make requirements easier to navigate. This includes improving access to information, tools and advice, reducing unnecessary complexity where possible, and identifying opportunities to simplify policy, regulatory and legislative requirements that create barriers to participation or organisational effectiveness, while preserving important safeguards for volunteer, volunteer-involving organisations and the community.



Red Cross Emergency Services volunteer

Expand flexible volunteering opportunities

Supporting flexible and diverse volunteering opportunities can help more Queenslanders participate in ways that suit their interests, skills, availability and circumstances, while enabling organisations to recruit and retain volunteers and ensure they have a positive and safe experience.

Volunteer-involving organisations have an opportunity to expand flexible volunteering models, including short-term, project-based, digital and episodic opportunities that better align with contemporary lifestyles, community expectations and participation patterns.

Improve inclusion and accessibility

Inclusive and accessible volunteering opportunities helps ensure more people can participate, creating a stronger and more sustainable volunteer sector.

As Queensland's population becomes increasingly diverse and community expectations continue to evolve, there is an opportunity to broaden pathways into volunteering and remove barriers to participation to support greater inclusion and accessibility.

Volunteer-involving organisations can strengthen participation by adopting inclusive practices, improving accessibility, and creating welcoming environments that enable people of all ages, cultures, abilities and backgrounds to contribute meaningfully to their communities.

Focus area three:

Value volunteers

Volunteers make an important contribution to Queensland's communities, delivering essential services and creating significant social, economic and community benefits. Volunteering also benefits the people who participate, providing opportunities to build skills, develop confidence, create social connections and strengthen a sense of belonging.

Increasing awareness of the value and impact of volunteering can also strengthen support across government, businesses and communities, encouraging more Queenslanders to get involved and helping build lifelong connections.

Why this matters

When volunteers feel valued, connected and supported, they are more likely to continue volunteering and encourage others to get involved. Recognising volunteer contributions and creating positive volunteer experiences helps sustain participation and strengthen Queensland's culture of volunteering.

What success looks like by 2036

- Volunteering is recognised and valued as an essential part of community life in Queensland.
- Queenslanders feel connected and inspired to volunteer for life.

How we get there

- **Queensland Government role:** Promote the value of volunteering, recognise volunteer contributions and encourage lifelong participation.
- **Opportunity for sector and partners:** Create welcoming and rewarding volunteer experiences.

Priorities

Celebrate volunteers

Feeling valued is an important part of a positive volunteering experience.

Recognition can take many forms, from a simple thank you through to formal awards, community celebrations and public acknowledgement of volunteer contributions. Recognising volunteers helps people feel appreciated, valued and connected to the impact of their contribution, strengthening volunteer experiences and encouraging ongoing participation.



Sunshine Coast Hospital Wishlist volunteer

Promote the value of volunteering

Volunteering delivers significant social, economic and community value across Queensland. Volunteers strengthen communities, support essential services, contribute valuable skills and expertise, and play an important role in building connected, resilient communities.

There is an opportunity to increase awareness of the value of volunteering across government, businesses and communities, and to better recognise the many ways volunteering contributes to Queensland's wellbeing and prosperity. Greater recognition of volunteering's contribution can strengthen support for the sector, encourage participation and foster a culture where volunteering is valued as an essential part of community life.

Inspire future volunteers

A strong future for volunteering depends on attracting new volunteers and creating pathways for lifelong participation.

Sharing diverse volunteer stories and experiences can help people see themselves in volunteering and understand the many ways they can contribute. Promoting volunteering as an opportunity to build skills, gain experience, develop leadership capabilities, connect with others and contribute to meaningful causes can encourage more Queenslanders, particularly younger people and those new to volunteering, to get involved.

Foster a culture of belonging

People are more likely to continue volunteering when they feel welcomed, included, connected and supported.

Volunteer-involving organisations play an important role in creating positive volunteer experiences through inclusive, respectful and rewarding environments. When volunteers feel a sense of belonging and can see the impact of their contribution, they are more likely to remain involved, strengthen their connection to volunteering and encourage others to participate.





Volunteer working with children. Image courtesy of the Department of Justice.

Monitoring and implementation

The Volunteering Plan provides the long-term direction for volunteering in Queensland and serves as the Queensland Government's 10-year framework for strengthening and supporting the volunteer sector.

Implementation recognises that lasting change is achieved through sustained effort, partnership and continuous improvement. Action will be staged over the life of the Volunteering Plan, recognising that some priorities can be progressed in the short term, while others will require further development, partnership and investment over time.

The Volunteering Plan also provides a framework for the staged implementation of initiatives arising from the Queensland Government's response to the 2025 Parliamentary Inquiry into Volunteering in Queensland. While some actions can be delivered in the short term, achieving the broader aspirations identified through the inquiry will require ongoing partnership, innovation and collective action over the next decade.

Priorities for implementation will be drawn from the Volunteering Plan's focus areas and informed by evidence, stakeholder engagement, and emerging opportunities and challenges. This approach will support coordinated action across government and the community, while maintaining flexibility to respond to changing needs and circumstances over the life of the Volunteering Plan.

This statewide framework for strengthening volunteering works alongside existing strategies, policies and programs across government and the community.

The Ministerial Advisory Panel for Volunteering and the Queensland Government Volunteering Working Group will play important and complementary roles in supporting implementation. The panel will provide advice and sector perspectives to help inform priorities and identify emerging issues, while the working group will support coordination and delivery across government.

Key achievements, initiatives and milestones will be communicated publicly through Ministerial announcements, media releases and other government communications and progress will continue to be shared through the sector at each meeting of the Ministerial Advisory Panel for Volunteering. This regular reporting will support accountability, continuous improvement and an ongoing focus on the actions needed to achieve the vision and outcomes over Volunteering Plan's 10-year lifespan.

Together, these mechanisms will ensure implementation remains responsive to emerging opportunities, challenges and trends affecting volunteering in Queensland, informed by ongoing sector engagement, while maintaining a clear focus on achieving the Volunteering Plan's vision and outcomes.

Glossary

Term	Description
Formal volunteering	Time willingly given for the common good and without financial gain, taking place within organisations and groups (including institutions and agencies) in a structured way.
Informal volunteering	Time willingly given for the common good and without financial gain, taking place outside the context of a formal organisation or group. This includes assisting people in the community, excluding one's own family members. For example, looking after children, property, or pets; providing home or personal assistance; or giving someone professional advice.
Ministerial Advisory Panel for Volunteering	The panel was established in January 2026 to provide strategic advice to the Minister for Local Government and Water and Minister for Fire, Disaster Recovery and Volunteers on the delivery of initiatives that impact Queensland's volunteer sector. It includes representation across a diverse cross section of the volunteering community, including from regional, remote and small volunteer-involving organisations.
Model volunteer manager	Volunteer manager that supports safe, effective and inclusive volunteering.
Queensland Government Volunteering Working Group	Established in early 2026, the working group is comprised of agencies across the Queensland Government. The group supports strong cross-government coordination and oversight of the delivery of Queensland Government's response to the Inquiry into Volunteering in Queensland.
Volunteer-involving organisation	Any organisation/group/business/government department that engages volunteers.
Volunteer manager	The person/s responsible for volunteer management/engagement in an organisation or group. The role typically includes responsibility for recruitment, induction, training, supervision, ongoing support, and recognition.
Volunteering	Time willingly given for the common good and without financial gain.
Volunteer sector	The volunteer sector is a network of people, organisations, institutions, and agencies that are all working for the collective viability and recognition of volunteering in Australia.

Where appropriate, terms in this glossary are based on definitions provided by Volunteering Australia.

Acknowledgement of Country

The Department of Local Government, Water and Volunteers respectfully acknowledges the Traditional Custodians of Country. We recognise the ongoing spiritual and cultural connection Aboriginal Peoples and Torres Strait Islander Peoples have with land, water, sea and sky.

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